

# Stevenage Borough Council Audit Committee

12 June 2014

Shared Internal Audit Service – Progress Report

Recommendation

Members are recommended to note the Internal Audit Progress Report

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# 1 Introduction and Background

#### Purpose of Report

- 1.1 To provide Members with:
  - a) The progress made by the Shared Internal Audit Service (SIAS) in delivering the Council's 2014/15 Internal Audit Plan as at 30 May 2014.
  - b) The findings for the period 7 March 2014 to 30 May 2014.
  - c) The proposed amendments required to the approved Annual Internal Audit Plan.
  - d) The implementation status of previously agreed Audit Recommendations.
  - e) An update on performance management information as at 30 May 2014.

#### **Background**

- 1.2 Internal Audit's Annual Plan for 2014/15 was approved by the Audit Committee at its meeting on 24 March 2014.
- 1.3 The Audit Committee receive periodic updates against the Annual Internal Audit Plan. This is the first report giving feedback on the delivery of the 2014/15 Internal Audit Plan.
- 1.4 The work of Internal Audit is required to be reported to a Member Body so that the Council has an opportunity to review and monitor an essential component of corporate governance and gain assurance that its internal audit function is fulfilling its statutory obligations. It is considered good practice that progress reports also include proposed amendments to the agreed Annual Internal Audit Plan.

# 2 Audit Plan Update

## Delivery of Audit Plan and Key Audit Findings

- 2.1 As at 30 May 2014, 17% of the 2014/15 Audit Plan days had been delivered (calculation excludes contingency days that have not been allocated). We forecast that at least 95% of the Audit Plan days will be completed by 31 March 2015. Appendix A provides a status update on each individual deliverable within the audit plan.
- 2.2 The following 13/14 reports and assignments have been issued or completed in the period:

Audit Title	Date of Issue	Assurance Level	Number of Recommendations
DLO System – Accounting Information	March 2014	N/A	Consultancy
Risk Management	April 2014	Substantial	1 Merits Attention
Housing Contracts	April 2014	Substantial	4 Medium 4 Merits Attention
Impact of Welfare Reform on Income	April 2014	Full	None
Corporate Governance	April 2014	Substantial	1 Medium 1 Merits Attention
Managing Money	April 2014	N/A	Consultancy
IT Shared Service	April 2014	N/A	Consultancy
Decent Homes – Follow Up	May 2014	Substantial	None
Data Management	May 2014	Substantial	1 Merits Attention
Safeguarding – Follow Up	May 2014	Substantial	None
Corporate Debt Mgt & Policies	May 2014	N/A	Consultancy

#### Proposed Audit Plan Amendments

2.3 Consultation with management has resulted in the cancellation of planned reviews of the IT Help Desk and the Supporting People Grant. A review of Rechargeable Major Works has been scheduled to replace the former and the balance of time has been returned to contingency.

## Reporting of Audit Plan Delivery Progress

- 2.4 At the meeting of this Committee on 18 November 2013 it was agreed that the method for reporting on audit plan delivery progress be based on the judgement of the SIAS management team and representing the best estimate as to a reasonable expectation of progress on the audit plan. This approach is reflected in the figures at 2.9 (below).
- 2.5 To help the Committee in assessing the current situation in terms of progress against the projects in the audit plan we have continued to provide an overall progress update in the table below. In addition, for 14/15 we have agreed formal audit start dates with management and have allocated resources accordingly; details can be found in Appendix C. This is designed to help facilitate a smoother level of audit plan delivery through the year.

Completed -Draft or Final report has been issued (0)							
Confidence level in completion of this wo	ork – <b>Full</b>						

Fieldwork currently being carried out (3)						
Confidence level in completion of this work – Full						
Procurement Review	Contract Management Review					
NDR Avoidance						

Scope and Start date agreed with Management - preliminary work has begun (23)							
Confidence level in completion of this work – <b>Good</b> – resources have been allocated to							
these activities by SIAS and management has agreed the way forward; dates are planned in							
diaries; all pieces are considered by SIAS to be relatively straightforward							
Main Accounting System - CRSA 3rd Year (Full)	Rechargeable Major Works						
Debtors - CRSA 2nd Year	Data Protection & FOI						
Creditors - CRSA 2nd Year	Members Locality Budgets						
Treasury Management - CRSA 2nd Year	LGA Peer Review - Response						
Payroll - CRSA 3rd Year (Full)	Single Status						
Council Tax	CCTV Incorporation						
NDR	HRA Business Plan						
Housing Benefits	Car Parking						
Cash and Banking	Risk Management						
Housing Rents	Corporate Governance						
Change Control	Asset Management						
Benchmarking of Risk Registers and							
AGS							

Cancelled Deferred (2)	
Supporting People Grant	Service Desk Operations

Summary – 30 <sup>th</sup> May 2014										
Status	No of Audits at this Stage	% of Total Audits (26)								
Completed	0	0%								
Currently in Progress	3	11%								
Start Date Agreed	23	89%								
Yet to be planned	0	0%								
Cancelled	2									

## **High Priority Recommendations**

2.6 Members will be aware that a Final Audit Report is issued when it has been agreed ("signed off") by management; this includes an agreement to implement the recommendations that have been made.

2.7 The schedule attached at Appendix B details the implementation status of the outstanding high priority audit recommendations; currently there are none to consider.

#### Performance Management

- 2.8 The 2014-15 annual performance indicators were approved at the SIAS Board meeting on 20 March 2014. Targets were also agreed by the SIAS Board for the majority of the performance indicators.
- 2.9 The actual performance for Stevenage Borough Council against the targets that can be monitored in year is set out in the table below.

Performance Indicator	Annual Target	Profiled Target	Actual to 30 May 2014
Planned Days – percentage of actual billable days against planned chargeable days completed	95%	19%	17%
2. Planned Projects – percentage of actual completed projects to draft report stage against planned completed projects	95%	4%	0%
3. Client Satisfaction – percentage of client satisfaction questionnaires returned at 'satisfactory' level	100%	N/A	100%
4. Number of High Priority Audit Recommendations agreed	95%	N/A	N/A (None in Period)

## 2014/15 SIAS Audit Plan

AUDITABLE AREA	LEVEL OF		RECS		AUDIT PLAN	LEAD AUDITOR	BILLABLE DAYS	STATUS/COMMENT	
AUDITABLE AREA	ASSURANCE	Н	М	МА	DAYS	ASSIGNED	COMPLETED	STATOS/COMMENT	
Key Financial Systems – 90 days									
Main Accounting System - CRSA 3rd Year (Full)					8	Yes		Start Date Agreed	
Debtors - CRSA 2nd Year					6	Yes		Start Date Agreed	
Creditors - CRSA 2nd Year					6	Yes		Start Date Agreed	
Treasury Management - CRSA 2nd Year					6	Yes		Start Date Agreed	
Payroll - CRSA 3rd Year (Full)					8	Yes		Start Date Agreed	
Council Tax					12	Yes		Start Date Agreed	
NDR					12	Yes		Start Date Agreed	
Housing Benefits					12	Yes		Start Date Agreed	
Cash and Banking					10	Yes		Start Date Agreed	
Housing Rents					10	Yes		Start Date Agreed	
Operational Audits – 113 days									
Supporting People Grant					0	Yes		Cancelled	
Rechargeable Major Works					12	Yes		Start Date Agreed	
Data Protection & FOI					15	Yes		Start Date Agreed	
Members Locality Budgets					12	Yes		Start Date Agreed	
LGA Peer Review - Response	eer Review - Response				12	Yes	2.5	Start Date Agreed	
Single Status					12	Yes		Start Date Agreed	
CCTV Incorporation					15	Yes		Start Date Agreed	
HRA Business Plan	ess Plan				20	Yes		Start Date Agreed	
Car Parking					15	Yes		Start Date Agreed	

AUDITABLE AREA	LEVEL OF	RECS		8	AUDIT PLAN	LEAD AUDITOR	BILLABLE DAYS	STATUS/COMMENT	
AUDITABLE AREA	ASSURANCE	Н	М	MA	DAYS	ASSIGNED	COMPLETED	STATUS/COMMENT	
Risk Management and Governance – 12 of	days								
Risk Management					6	Yes		Start Date Agreed	
Corporate Governance					6	Yes		Start Date Agreed	
IT Audits – 24 days									
Service Desk Operations					0	Yes		Cancelled	
Change Control					12	Yes		Start Date Agreed	
Asset Management					12	Yes		Start Date Agreed	
Procurement – 40 days									
Procurement Review					20	Yes	8	In Fieldwork	
Contract Mgt Review					20 Yes		14	In Fieldwork	
Joint Reviews – 12 days									
NDR Avoidance					10	Yes	6.5	In Fieldwork	
Benchmarking of Risk Registers and AGS					2	Yes		In Fieldwork	
13/14 Projects – 15 days									
Capital Accounting / Inventories					5	Yes	5	Draft Report Issued	
Capital Strategy					2	Yes	1	Draft Report Issued	
Corporate Debt Management & Debt Policies					3	N/A	3	Final Report Issued	
Housing Contracts					1	N/A	1	Final Report Issued	
Extended Follow-up of Decent Homes					1	N/A	1	Final Report Issued	
Risk Management					1	N/A	1	Final Report Issued	
Corporate Governance					1	N/A	1	Final Report Issued	
Data Management					1	N/A	1	Final Report Issued	

AUDITADI E ADEA	LEVEL OF	RECS			AUDIT	LEAD AUDITOR	BILLABLE	OTATUO/OOMMENT	
AUDITABLE AREA	ASSURANCE	Н	H M MA		PLAN DAYS	ASSIGNED	DAYS COMPLETED	STATUS/COMMENT	
Strategic Support – 46 days									
2015/16 Audit Plan					5			Ongoing	
Audit Committee					10		1.5	Ongoing	
External Audit Liaison					1			Ongoing	
Annual Report and Head of Internal Audit Opinion 2013/14					5		5	Ongoing	
Monitoring					12	Yes	1	Ongoing	
SIAS Development					5		5	Ongoing	
Client Liaison					8		1	Ongoing	
Remaining Contingency					38				
SBC TOTAL					390		58.5		

N	lo.	Report Title	Recommendation	Management Response	Responsible Officer	Implementation Date	History of Management Comments	Auditor Comment as at 30 May 2014
								None at this time

## AUDIT PLAN ITEMS (APRIL 2014 TO MARCH 2015) - START DATES AGREED WITH MANAGEMENT

Apr	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Contract Mgt Review	NDR Avoidance		Data Protection	Single Status	HRA Business Plan	Car Parking	Main Financial Systems 10 Reviews	Local Community Budgets	CCTV Incorporation		Risk Mgt
Procurement Review				Rechargeable Major Works	Change Control	LGA Peer Review					Corporate Governance